There are a number of web conferencing tools available to UW-Madison faculty, staff, and students. For a full list of available software and features, please visit the UW-Madison Knowledgebase.

Cisco Webex
Cisco Webex is an enterprise solution for video conferencing, online meetings, screen sharing and webinars. Individuals must have a UW-Madison NetID, Office365 account and have an active appointment.

Overview and Set-up
- WebEx Meetings: Getting Started
- WebEx App (Teams): Getting Started
- WebEx: How to use Breakout Rooms
- WebEx: Additional Resources

Microsoft Teams
Microsoft Teams is the chat-based workspace in Office 365. Individuals with a UW-Madison Office 365 email address may access Microsoft Teams via a browser or desktop client.

Microsoft Teams: Getting Started
Microsoft Teams: Additional Resources

Zoom
Zoom is an enterprise cloud platform for video, voice, online meetings, screen sharing, chat, and webinars. Individuals with a UW-Madison Net ID can access UW-Madison Zoom.

UW-Madison Zoom: Getting Started
Zoom FAQs

Troubleshooting Common Tech Issues
The link below provides technical troubleshooting for common issues with network access, computer A/V functions, and online site access. Scroll down for troubleshooting guidelines for Webcam, Microphone and Headset/Audio Devices.

Remote Working and Learning - Troubleshooting Common Technical Issues