DOM IT Requests

• DOM has our own IT team to assist with requests ranging from purchasing IT hardware to supporting computer upgrades, installs, and specific remote requests
  – All IT hardware and accessories are required to be purchased from DOM IT: help@medicine.wisc.edu
  – To request assistance from DOM IT or request specific folder access, contact: help@medicine.wisc.edu
  – For remote requests to have VPN or remote computer access, please contact Sue Carlson directly: carlson@biostat.wisc.edu

• Provide the following information:
  – First and Last Name
  – UW Net ID
  – DOM User Name
  – DOM computer # for VPN to be installed onto
  – DOM computer # to remote into and DOM computer # or personal laptop being used
Computer Purchases

- All IT hardware and accessories are required to be purchased from DOM IT (help@medicine.wisc.edu)
- DOM has requested all computers for staff that are not 100% on campus to be laptops
  - See example quotes [HERE](#).

**DELL Laptop Option - ~$1,400**
- Laptop
- Separate monitor
- HDMI Cable
- USB keyboard/mouse
- Ethernet connector (included in laptop quote)
- USB-C Adapter Hub (optional)

**MacBook Option - ~$2100**
- MacBook
- Separate Monitor
- HDMI Cable
- Magic Keyboard
- Magic Mouse
- USB-C Adapter Hub

- Additional DOM IT computer options listed [HERE](#).