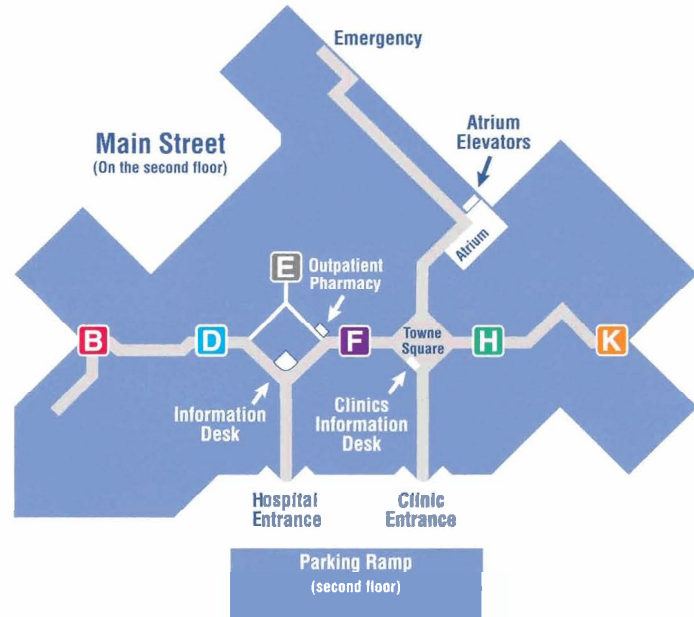
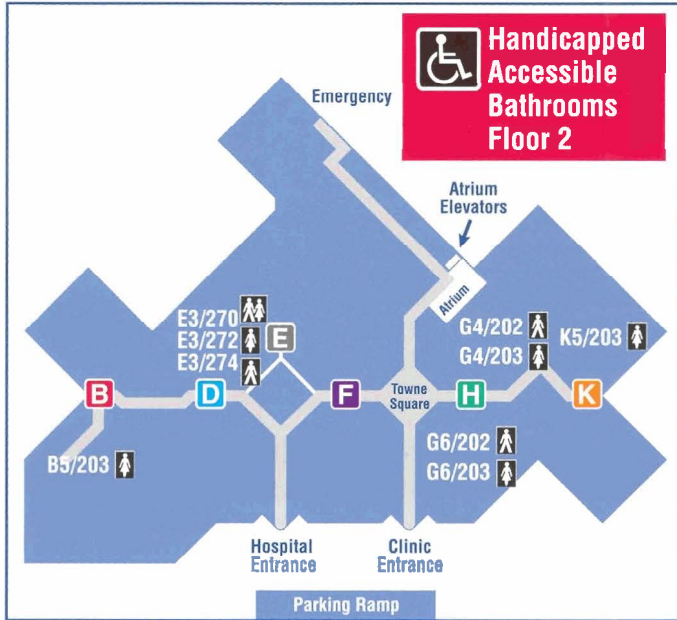


Finding Your Way

in University of Wisconsin Hospital and Clinics



University of Wisconsin
Hospital and Clinics

600 Highland Avenue
Madison, Wisconsin 53792

HA9435-0905P

1289138



University of Wisconsin
Hospital and Clinics

uwhealth.org

Welcome!

UW Hospital and Clinics is one of the nation's leading medical centers. We hope this brochure will help you find your way around our building. If you need additional assistance, don't hesitate to ask for help from any hospital employee. We're here to make your visit as easy and convenient as possible.

You'll find information desks in two locations:

- **Just inside the Hospital Entrance**
- **In the Towne Square**

Parking

Patients may park free during clinic visits. Please take your parking ticket to the information desk in the Towne Square for validation. Parking for visitors is available at hourly and daily rates in the parking ramp and lot in front of the hospital off Highland Avenue. Families of inpatients receive one parking pass, valid through their family member's hospitalization. To obtain the parking pass, please report to the admissions department just inside the hospital entrance.

Valet Service

Valet service is available at the front entrance free of charge from 7 a.m. to 7 p.m.

Cafeteria

Visitors are always welcome in the hospital cafeteria, located on the first floor off the H elevator lobby. Cafeteria hours are: 6 a.m. to 7 p.m., Monday through Friday, and 6:30 a.m. to 6:30 p.m., Saturday and Sunday. The menu offers entrees, soups, vegetables, salads, desserts, sandwiches and snacks—all for dining in or carry-out service.

Patient relations

The department of patient relations is available to help you with any concerns you may have during your stay at UW Hospital and Clinics. Staff can explain hospital policies and procedures, obtain interpreters or respond to questions that arise. You may contact patient relations at (608) 263-8009, or stop by the office off the Clinics Entrance. Your comments will help us improve services for patients and visitors.

Housing accommodations

For information on overnight housing accommodations, including special rate reductions, please contact our housing and accommodations coordinator at the hospital information desk, or call (608) 263-0315 Monday through Friday, 7:30 a.m. to 4 p.m. After hours, call (608) 263-8591.

Questions regarding your bill

For questions about your bill or your insurance coverage, please speak with physician and hospital billing representatives located just off the Towne Square from 7 a.m. to 4:30 p.m., Monday through Friday.

Pharmacy

The pharmacy is open 7:30 a.m. to 9:30 p.m. daily just off the F elevator lobby on the second floor. Visitors and patients may purchase over-the-counter medications or have prescriptions filled.

Gift Shop and Flower Mart

The hospital gift shop, near the hospital information desk, carries stationery, magazines, candy, cards and many gift items. Plants and fresh flowers may be purchased at the Friends' flower mart, across from the gift shop. Gift shop hours are 8:30 a.m. to 7 p.m., Monday through Friday, and 10 a.m. to 3 p.m., Saturday and Sunday.

Smoking

UW Hospital and Clinics is a smoke-free environment, and smoking is not permitted anywhere in the building. A sheltered outdoor smoking area is located just south of the Main Entrance. If you have questions about this policy, please contact patient relations at (608) 263-8009.

Visiting hours

Visiting hours are 8 a.m. to 9 p.m. Visitors who stay overnight must obtain an after hours visitors pass from the hospital security office located at the hospital entrance, near the hospital information desk and gift shop on the 2nd floor.

Visitors needing special accommodations

If you need a foreign language or sign language interpreter or adaptive equipment, please contact patient relations, off the Clinics Entrance, (608) 263-8009.

The Directory

Finding your way

To find your destination inside UW Hospital and Clinics, UW Children's Hospital or the UW Comprehensive Cancer Center, please note the following general wayfinding information, and refer to the map on the front of this brochure.

Main Street destinations

Follow the stone path known as Main Street on the second floor (the floor on which you enter from the parking ramp) to the correct elevator lobby, then take the elevator to your desired floor and follow signs to your destination.

As shown on the Main Street map, the elevator banks are in alphabetical order from **B** at the south end to **K** at the north end of the building.

Atrium destinations

Follow Main Street on the second floor to the Towne Square. From the Towne Square, follow signs for Atrium Way. Once inside the Atrium, follow signs for your destination. The Atrium elevators are at the far end.

For example

To visit a patient on 4B East, follow Main Street to the elevators. Take the elevator to the fourth floor, and follow the signs to 4B East. To visit the cafeteria from a patient floor, take the nearest elevator to the second floor. Follow Main Street to the **H** elevators and go to the first floor.

To visit the breast center in the Atrium, follow Main Street to the Towne Square, then follow signs into the Atrium. Take the Atrium elevators to the first floor and follow signs to the breast center.

Information, registration, cafeteria & parking

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Admissions	D F	2
Cafeteria	F H	1
Clinics Registration (Towne Square)	F H	2
Towne Square	F H	2
Gift Shop	D F	2
Information, Clinics (Towne Square)	F H	2
Information, Hospital	D F	2
Parking Ramp (Towne Square)	D F H	2

To visit a patient in his or her room

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
4B East, 4B West	B	4
4D East, 4D West	D	4
5B East, 5B West	B	5
5D East, 5D West	D	5
5F East, 5F West	F	5
6B East, 6B West	B	6
6D East, 6D West	D	6
6F East, 6F West	F	6
Children's Hospital East	F	4
Children's Hospital West	F	4
Surgical Satellite Unit	D	6

To visit a patient in Intensive Care

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Burn Unit	B	3
Cardiac ICU	F	5
Cardiac Surgery ICU	D	5
Children's Hospital ICU	F	4
TLC	B	3

Clinics & medical services

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Allergy Clinic	B	2
Ambulatory Procedure Center	B D	2
Burn Clinic (Towne Square)	F H	2
Breast Center	Atrium	1
Cancer Clinics	Atrium	2
Cardiology	Atrium	4
Chapel	D	2
Children's Hospital Clinics	H	4
CT Scan	Atrium	3
ENT	Atrium	2
EEG	B	2
Emergency	E	2
EMG	H	6
Endocrine Clinic	H	6
First Day Surgery	D	3
Gen. Clinical Research Center	D	6
GI Clinic	B D	2
Heart and Vascular Clinic	Atrium	4

<i>Destination</i>	<i>Elevator</i>	
Heart and Vascular Procedures	F	3
Hematology Clinic	Atrium	2
Home Medical Supplies	F	1
Human Resources Satellite	E	7
Imaging/Radiology	Atrium	3
Immunology	B	2
Infectious Disease Clinic	B	2
Lab Outpatient (Towne Square)	F H	2
Mammography	Atrium	1
MRI	Atrium	3
Neurology Clinic	B	2
Neurosurgery Clinic (Towne Square)	F H	2
Nuclear Medicine	Atrium	3
OB Gyn Clinic	K	2
Occupational Therapy	E	2
Oncology Clinic	Atrium	2
Orthopedic Clinic	H	2
Otolaryngology (ENT) Clinic	Atrium	2
Outpatient Surgery Ctr. (Towne Square)	F H	2
Pediatric Specialty Clinic	H	4
Pharmacy Outpatient	D F	2
Physical Therapy	E	2
Pulmonary Clinic	B	2
Pulmonary Function Lab	D	5
Radiology/Imaging, Outpatient	Atrium	3
Radiology/X-ray, Inpatient	Atrium	3
Radiology/X-ray, Outpatient	H	2
Radiotherapy	K	B
Rehabilitation	E	2
Sleep Disorders Clinic	B D	2
Sleep Disorders Lab	D	6
Stroke Clinic	B	2
Surgery Clinics (Towne Square)	F H	2
Surgical Waiting Area	B D	2
TLC	B	3
Transfusion Center	D F	5
Transplant Clinic	F H	1
Transplant Coordinator	F H	1
Ultrasound	Atrium	3
Urology Clinic	B D	2
VA Hospital	B	2 3

X-ray/Radiology, Inpatient	Atrium	3
X-ray/Radiology, Outpatient	H	2

Other public destinations

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Administration	H	8
Atrium Café	B D	3
Auditorium	F H	4
Haberman Solarium	D F	4
Learning Center	D	6
Mendota Market	H	1
Patient Relations	Clinics Entrance	2
Pastoral Services	F H	1
Volunteer Services	E	7
Comprehensive Cancer Center Offices	K	6

UW Medical School

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Department of Anesthesiology	B	3
Department of Human Oncology	K	6
Department of Medicine	H	2
Department of Neurological Surgery	F H	3
Department of Neurology	H	5
Department of Obstetrics & Gyn.	H	6
Department of Ophthalmology	F	3
Department of Pediatrics	H	4
Department of Radiology	E	3
Department of Rehabilitation Med.	E	3
Department of Surgery	H	3
Department of Surgery Offices	H	7
Comprehensive Cancer Center Offices	K	6

UW School of Nursing

<i>Destination</i>	<i>Elevator</i>	<i>Floor</i>
Dean's Office	K	1
G5 Classrooms	H	1
K6 Classrooms	K	1
Simonds Center	K	1
Student Information	K	2